

HARTSDALE IMAGING
QUALITY IMPROVEMENT SURVEY

1. Age _____ Sex _____ Male _____ Female _____ Date of visit _____
2. Which study were you here for: _____ Bone Densitometry _____ CT Scan _____ MRI
 _____ Fluoroscopy _____ Mammography _____ X-Ray _____ Ultrasound _____ Echocardiography

Please take a few moments to rate us on the questions below. Your comments and suggestions are important to us and help us to improve the services and care to our patients.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>
<u>APPOINTMENTS</u>				
1. Availability	_____	_____	_____	_____
2. Hours we are open	_____	_____	_____	_____
3. Location of office	_____	_____	_____	_____
4. Time in waiting room	_____	_____	_____	_____
5. Comfort while waiting	_____	_____	_____	_____

<u>STAFF</u>				
1. Telephone Scheduling Staff	_____	_____	_____	_____
2. Front Desk Staff	_____	_____	_____	_____
3. Technologists	_____	_____	_____	_____
4. Radiologists (If Applicable)	_____	_____	_____	_____
5. Overall did the staff present themselves in a professional and courteous manner	_____	_____	_____	_____

<u>FACILITY</u>				
1. Ease of finding of our office	_____	_____	_____	_____
2. Cleanliness of our waiting room	_____	_____	_____	_____
3. Cleanliness of exam room	_____	_____	_____	_____
4. Privacy in exam room	_____	_____	_____	_____

<u>OVERALL EXPERIENCE</u>				
1. Overall how would you rate your experience at Hartsdale Imaging?	_____	_____	_____	_____

Would you recommend us to your family and friends? _____ YES _____ NO

If no why? _____

Is there any staff who you feel needs improvement? _____ YES _____ NO

If yes who and why? _____

Is there any staff who you feel needs special commendation? _____ YES _____ NO

If yes who and why? _____

Is there any area that you feel we can improve upon? _____ YES _____ NO

If yes what area and why? _____

How did you hear about Hartsdale Imaging? _____

Name (Optional) _____

Email (Optional) _____

AT THE CONCLUSION OF YOUR EXAM PLEASE COMPLETE THIS SURVEY AND PLACE INTO THE GRAY BOX AT THE FRONT DESK.

PLEASE DO NOT HAND THIS SURVEY TO THE RECEPTIONISTS.